

From the Heart

從心出發

Having a positive attitude is a key ingredient in the formula for success, writes **Kylie Lau**

抱持正面態度是成功方程式中的重要元素 **劉寶馨**

Ask 10 people what is a key factor in being successful and you will get 10 different answers. One trait which they will all likely agree on, however, is the need to have a good attitude.

“A positive working attitude is an important element that every company seeks in employees, because attitude affects how they contribute to the company as well as society,” Chamber CEO Shirley Yuen told 550 students from Munsang College on June 21.

“Being the oldest and largest business organization in Hong Kong, the Chamber has been providing a platform for companies and students to share their hopes and expectations. Through the Business-Schools Part-



nership Programme, we hope to give students a unique insight into the real work environment, culture and job requirements, which will help you make better informed decisions about furthering your education and your future career,” she explained to the students.

This marks the third year that Munsang College has participated in the Business-Schools Partnership Programme, which provides students with unique opportunities to know more about the business world. Yuen’s talk was followed by a sharing session conducted by Suzanne Szeto, Human Resources Manager of Hongkong Land Limited in nurturing students’ concept of a good working attitude.

“There is a formula that goes: competence is equal to knowledge plus skill to the power of attitude,” Szeto elaborated. “Even with less knowledge or skills, which can be learned, working attitude will directly affect an employee’s performance.”

Szeto encouraged students to have a positive attitude. She cited the example of Nick Vujicic, who born with tetra-amelia syndrome, a rare disorder characterized by the absence of all four limbs. With his positive attitude towards life, he is now a famous evangelist and motivational speaker who shares his story of living a rich, positive life with others around the world. “This is how attitude determines altitude, the altitude of success,” she said.

Szeto then introduced 10 tips that she said students should try to adopt in the workplace: groom and behave professionally, manage time effectively, be proactive, be polite, listen carefully to instructions and requirements, accept criticisms and learn from mistakes, understand your working environment, do not only complain without any ideas for resolving problems, and always think positively.

“Every job will have its interesting aspects as well as boring parts. It is up to you to decide which you focus your energy on,” she said. 🌸

Students' View

“From the talk, I learned that not only employers appreciate a good working attitude, but also people around you. We should put our hearts into our work when dealing with others.”
– Yau Kam Po

“All students lack work experience, but one advantage that I now have is that I know attitude will determine the altitude of our success.”
– To Yin Yu

“The talk gave me a clear insight into the real working environment. The ten tips that Suzanne provided are very useful to keep in mind for my first job, as well as to live my life by.”
– Wong Wai Hin Chris

“I think being responsible is the right attitude to adopt. In the real business world we need to manage our work independently and should not rely on others to help us out.”
– Ching Lok Hang

“The programme gave me a good chance to understand how companies operate, which will be helpful in planning my future career.” – Chan Yat Fung



甚麼是成功的關鍵？假如你問10個人，你會得到10個不同的答案。然而，有一個特質大概人人都會認同，就是要有良好的態度。

總商會總裁袁莎妮於6月21日向550位民生書院的學生說：「每家公司都認為僱員抱持正面的工作態度十分重要，因為態度會決定他們對公司以至社會的貢獻。」

她向學生解釋：「作為全港歷史最悠久、規模最龐大的商業團體，總商會一直為企業和學生提供平台，讓他們互相分享理想和期望。藉著『商校交流計劃』，我們希望學生可對真實的商業環境、文化和職位需求有獨到的見解，協助大家在升學和就業上，作出更明智的決定。」

今年是民生書院第三年參與「商校交流計劃」，為學生提供難得的機會，對商業世界加深認識。袁小姐的分享講座，是由香港置地集團公司安排的第二次活動，旨在培養學生對良好工作態度的概念。

「有人說，成功的方程式是：能力=(知識+技能)^{態度}。」香港置地集團公司人力資源經理司徒家苗說：「即使缺乏知識或技能，尚且可慢慢學習，但工作態度卻會直接影響僱員的表現。」

她鼓勵學生抱持正面的態度。她舉了力克·胡哲（Nick Vujicic）為例，他患有罕見的先天性四肢切斷綜合症（tetra-



學生評價

「是次講座提到，不但僱主欣賞良好的工作態度，其實身邊的人也一樣重視。我們無論是工作還是待人接物，都要全心投入。」

—— 游金波

「所有學生都缺乏工作經驗，但我現時的優勢是，我知道態度會決定成就的高低。」

—— 杜彥瑜

「是次講座讓我對真實的工作環境有更清晰的理解。司徒小姐分享的10個貼士非常實用，除了在初出茅廬時要緊記之外，還讓我畢生受用。」

—— 黃偉軒

「我認為負責任是應有的良好態度。在現實的商業社會，我們要懂得獨立工作，不應事事依賴他人。」

—— 程樂恆

「這個計劃讓我有難得的機會，認識企業如何運作，有助我計劃未來的事業路向。」

—— 陳逸豐

melia syndrome），令他天生便沒有四肢。憑藉正面的人生態度，他現已成為著名的傳道人和勵志演說家，經常與世界各地的人分享自己如何活出豐盛、正面的人生。她說：「這就是所謂『態度決定高度』，也就是成就的高低。」

她分享了10個小貼士，讓學生在職場上嘗試實踐：注重儀表、主動、有禮、聽從指示、從錯誤中學習、了解工作環境、專業、少埋怨，以及態度積極。

她說：「每份工作都有苦有樂，視乎你把精神集中在哪一面。」✿